



October 29, 2009

To: All ICBC Suppliers

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Effective October 30, 2009, all estimates written by ICBC, and those generated by ICBC suppliers using the Audatex Estimating (ADXE) software, will be populated automatically using the highest posted Express Repair rate schedule.

However, Express Repair participants, in good standing (not on a development rate), will only be eligible to receive the highest posted Express Repair body and paint rates. All other suppliers with active accounts will have estimates adjusted to reflect the appropriate rate that applies to their specific supplier type and status, and will be paid accordingly.

On October 30, 2009, the ADXE estimate form will be modified to state that the Express Repair rates apply only to Express Repair facilities.

Detailed information is posted on [icbc.com](http://icbc.com) on the ICBC Business Partners page. Any questions regarding this communication should be directed to the MD manager at your servicing claim centre.

Kindest Regards,

A handwritten signature in blue ink, appearing to read 'Darcy Gorchynski', with a stylized flourish extending to the right.

Darcy Gorchynski, Director  
Material Damage Services