



September 9, 2022

Attn: Collision Repair Program Participants

RE: Betterment PST Compliance Failure

We understand from your feedback that some facilities are experiencing compliance failures associated with betterment on estimates.

Please be advised if you are seeing the following compliance failure, it means your estimate has repair lines with associated betterment that have not included PST.

The screenshot shows a web interface titled "Check Compliance using 'NGC 04 ICBC Tier 2 Profile'". It features a dropdown menu for "Compliance Profile" set to "NGC 04 ICBC Tier 2 Profile" and a "Run Compliance" button. Below this is a "Results Summary" section indicating "1 Failures". A red warning box titled "What You Should Do Next" contains the text: "Address the issues below on your estimate. When you're finished, commit/lock your estimate. You'll have a chance to explain any unaddressed issues." Below the warning is a table with the following data:

Line	Severity	Description	Actual	Guideline
26	⚠	If Betterment child line is included, then PST tax may need to be applied on it.	0	0

A "Done" button is located at the bottom right of the interface.

Below is a job aid that outlines how to include PST in the total betterment cost. **Please note if the *Include PST Tax* box is unchecked, betterment will not have PST included in the customer responsibility portion of the claim.**

If there are any questions, please reach out to your MD [Account Service Representative](#).

Regards,

Beckett Van Stralen
Business Process Advisor

Applying Betterment Tax to Repair Lines in MCE

When writing an estimate in Mitchell Cloud Estimating, if a user selects a part to have associated betterment, the betterment tax box remains unchecked by default. **If an estimate is submitted without the betterment tax checkbox applied, PST will not be included on the betterment amount in the customer responsibility portion of the claim.**



If the following compliance error appears, there is a betterment line on your estimate without PST being charged:

Check Compliance using "NGC 04 ICBC Tier 2 Profile"

Compliance Profile
NGC 04 ICBC Tier 2 Profile Run Compliance

Results Summary 1 Failures

What You Should Do Next
Address the issues below on your estimate. When you're finished, commit/lock your estimate. You'll have a chance to explain any unaddressed issues.

Line	Severity	Description	Actual	Guideline
26		If Betterment child line is included, then PST tax may need to be applied on it	0	0

Done

To apply PST to betterment, select the repair line(s) where betterment is applied. You will see that the **Include PST Tax** checkbox is unchecked by default:

Operation	Labor Type	Units	Type	Number	Part	Qty	Price	Tax
Front Fender								
L Fender Panel	Remove/Replace	Body	1.8#	New	53802-02260	1	\$223.85	✓
Rt Bumper Cover	Remove/Install	Body	1.0#					
L Front Combination Lamp	Remove/Install	Body	0.3#					
L Fender Outside	Refinish Only Clear Coat Only	Refinish	2.0					
L Add To Edge Fender	Refinish Only Clear Coat Only	Refinish	0.5					
Additional Costs & Materials								
Paint/Materials	Additional Cost						\$177.84 *	✓
Shop Materials	Additional Cost						\$20.21 *	✓
Additional Operations								
Clear Coat	Additional Operation	Refinish	1.0				\$0.00	
Special / Manual Entry								
LEFT FRONT TIRE	Remove/Replace	Body	0	Aftermarket New	** QUAL REPL PART	1	\$ 350.00 *	✓
Part Betterment	10%	\$		<input type="checkbox"/> Include PST Tax				
MAG WHEEL MOUNT AND BALANCE	Paintless Repair	Body*	0.0*	Sublet			\$25.00 *	
TIRE ADF	Paintless Repair	Body*	0.0*	Sublet			\$5.00 *	

NOTE: The **Include PST Tax** checkbox will not appear until a betterment percentage is entered.



Click the **Include PST Tax** checkbox to apply PST tax to the associated betterment amount, and select **Done** to save your changes:

Filter Repair Lines...	Operation	Labor Type	Units	Type	Number	Part	Qty	Price	Tax
Front Fender									
L Fender Panel	Remove/Replace	Body	1.8#	New	53802-02260		1	\$223.85	✓
R Bumper Cover	Remove/Install	Body	1.0#						
L Front Combination Lamp	Remove/Install	Body	0.3#						
L Fender Outside	Refinish Only Clear Coat Only	Refinish	2.0						
L Add To Edge Fender	Refinish Only Clear Coat Only	Refinish	0.5						
Additional Costs & Materials									
Paint/Materials	Additional Cost							\$177.84 *	✓
Shop Materials	Additional Cost							\$20.21 *	✓
Additional Operations									
Clear Coat	Additional Operation	Refinish	1.0					\$0.00	
Special / Manual Entry									
LEFT FRONT TIRE	Remove/Replace	Body	0	Aftermarket New	** QUAL REPL PART	1		\$ 350.00 *	✓
Part Betterment	10%	\$		<input checked="" type="checkbox"/> Include PST Tax					
[Delete] [Markup, adjustment, or explanation] [Cancel] [Done]									
MAG WHEEL MOUNT AND BALANCE Paintless Repair Body* 0.0* Sublet Sublet \$25.00 *									
TIRE ADF Paintless Repair Body* 0.0* Sublet Sublet \$5.00 *									

You can double check the betterment is applied correctly by selecting **PDF Preview** in the left-hand navigation pane to review your Estimate Totals:

Beckett Van Stralen ESTIMATE 333363152.pdf

Estimate Totals	Units	Rate	Sublet	Add Amount	Totals
Labor					
Body Labor	3.1	\$77.56	\$30.00		\$270.44
Refinish Labor	3.5	\$77.56			\$271.46
Mechanical Labor	0.0	\$99.73	\$90.00		\$90.00
Total Labor	6.6		\$90.00		\$631.90
Parts					
Taxable Parts		Amount			\$573.85
				Taxable	\$631.90
				GST 5.0000%	\$31.60
				PST 7.0000%	\$44.23
				Non-Taxable	\$0.00
				Labor Total	\$707.73
Costs		Amount			\$20.21
Other Additional Costs		\$20.21			\$20.21
Paint Materials		\$177.84			\$177.84
				Taxable	\$198.05
				GST 5.0000%	\$9.90
				PST 7.0000%	\$13.86
				Non-Taxable	\$0.00
				Costs Total	\$221.81
Paint Materials Rate: \$20.81					
Rate Max: 99.9 units					
Additional Rate: \$0.00					
Gross Totals		Amount			\$1,572.25
Gross Total		\$1,572.25			\$1,572.25
				Taxable	\$1,403.80
				GST	\$70.19
				PST	\$98.26
				Non-Taxable	\$0.00
				Gross Total	\$1,572.25
Adjustments		Amount			
Betterment & Tax		-\$39.20			-\$39.20
Total Customer Responsibility					\$39.20
			Net Estimate Total		Can\$1,533.05