

Comprehensive Medical Assessment



Your guide to working with ICBC

A Comprehensive Medical Assessment is an independent, multidisciplinary examination funded by ICBC. If your patient's injuries aren't progressing as expected, industry experts will review their injury, treatment and history, and provide evidence-informed recommendations to help determine next steps.

How can a Comprehensive Medical Assessment help?

A Comprehensive Medical Assessment can:

- Clarify a medical diagnosis
- Identify barriers to recovery
- Identify if injuries or conditions are related to the motor vehicle crash
- Provide recommendations for return-to-work or return-to-function
- Outline the services available (and in what time frame) for an evidence-based treatment plan

Who's eligible?

Anyone with an injury from a motor vehicle crash that you expect more functional recovery from, but whose injuries aren't progressing as planned.

How can my patient get access to a Comprehensive Medical Assessment?

You can suggest a Comprehensive Medical Assessment to your patient or directly to their ICBC recovery specialist by indicating on a medical report or by phone consultation.

Once ICBC confirms that an assessment is appropriate, the recovery specialist will send a referral to one of our Comprehensive Medical Assessment providers. The provider will reach out to your patient directly to confirm and schedule a date for their assessment.

What happens after the Comprehensive Medical Assessment?

The Comprehensive Medical Assessment lead assessor will send a report that outlines their findings and recommendations to ICBC.

If your patient has an authorization on file, the report can also be shared with you and other healthcare professionals on your patient's team, so that everyone can work toward the same recovery goals.