



July 25, 2022

Attn: Collision Repair Program participants

**RE: Mitchell Ultramate License**

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As communicated on May 6<sup>th</sup>, ICBC is no longer accepting Mitchell Ultramate estimates as of June 1<sup>st</sup> 2022, though there were some exceptions with in-progress repairs during the month of June.

As Mitchell Ultramate is no longer supported by ICBC, the Mitchell monthly updates are no longer available. This will mean that the ability for repair facilities to use Mitchell Ultramate will end some time the last week of August.

We have heard from a few repair facilities that they would like to continue to use Ultramate for non-ICBC work; should any repair facility wish to continue to use Mitchell Ultramate, please contact Mitchell directly to discuss a licensing agreement at 1-800-448-4401.

Thank you everyone for your support with the transition from Mitchell Ultramate to Mitchell Cloud Estimating.

Regards,

Cory Marion  
Cloud Estimating Business Lead  
Claims Division

