

Independent Adjuster Established Rates

Hourly Rate for All Approved IA Firms:

The following hourly rates will apply for Work performed under this Agreement:

Portfolio	Standard Task	Specialized Task
BC Claims	\$100	\$110
OOP Claims	\$100	\$110
Employee Claims	\$100	\$115

ICBC has the sole and absolute discretion to determine the established hourly rate that will apply to the assigned IA task. Unless expressly stated at the time of assignment, the Standard Task hourly rate will apply.

Disbursements:

The following disbursements will be paid at the rates set out below. Only local transportation costs will be paid unless otherwise approved in advance:

Disbursement Charges (Permitted)	Condition / Rate	
Long distance calls	At cost	
Specialized photographs (i.e.: enlargements)	With pre-approval	
Photocopies	At \$.05 per page	
Specialized photocopies (i.e.: enlargements or colour)	With pre-approval	
Air Travel	At lowest fare available	
Hotel accommodation	Reasonable and economical accommodation, applying any ICBC or "corporate" rate available	
Taxi and public transportation	At cost	
Personal automobile use (excludes rentals)	\$.51 per kilometer	
Parking, tolls, etc.	At cost	
Car rentals	Mid-size or smaller with approved travel	

Charges for the following disbursements are prohibited and will not be reimbursed by ICBC:

Disbursement Charges (Prohibited)		
Office supplies, including reusable materials such as binders, tabs, floppy disks, etc. and		
consumable supplies such as stationary, pens, etc.		
Local telephone calls		
Local fax charges		
Long distance fax charges		
File Opening or Administrative Fee		
Interest or late charges		
Courier costs for routine delivery		
Postage		
Photographs		
Personal items and services during travel (dry cleaning, personal telephone calls, etc.)		
Vehicle expense other than mileage		

Last updated: April 1, 2019