



Dear everyone,

We are excited to announce that ICBC's first live auction on the new online platform Auction Center will officially happen at the end of April.

As mentioned in our previous email, we are partnering with Impact Auto Auctions (IAA) to provide a more accessible and transparent salvage auction system. This new platform offers enhanced features such as improved bidding and payment options, vehicle watchlists and mobile-friendly access.

We're moving from Salvage Web to Auction Center

To ensure a smooth transition, we encourage you to:

- **Register: ICBC's Salvage Web** is no longer accepting **NEW salvage buyer applications**. Only current Salvage Web registrations whose yearly subscription are expiring will be renewed.

If you have not already registered with Auction Center, we encourage you to visit [IAA's site](#) to get ready to bid! Those based in British Columbia will automatically receive one free year when they register. If you've already paid for this year's registration, your free year will be applied to next year's registration. If you have any questions related to registration, please [email IAA](#).

[Register with IAA](#)

To purchase ICBC salvage on Auction Center, you must register as either a licensed business buyer (non-dealer) account or a licensed business buyer (dealer) account. Only these accounts are permitted to purchase salvage items from ICBC. Once you're registered on Auction Center, you will be hearing from IAA on how to participate in their auctions and set yourself up for success on their platform.

- **After registering, familiarize yourself** with the new platform by reviewing the resources provided by IAA and our [FAQs](#).

In case of any questions reach out to us at SVIMfeedback@icbc.com.

We are here to support you in this transition and are here to assist with any questions you may have.

*To register for an account, please go online to www.ca.iaai.com. This free registration promotion will allow you full access to buy where you meet province licensing requirements for 1 year. This offer is for new or existing IAA buyers, for a maximum of one (1) incentive available per person/business. New customers will receive one year of access—existing customers will receive their access and bidding privileges extended for one year total. Must provide a government-issued I.D. and business license if applicable. A \$200 auto renewal registration fee (or the then-current annual registration fee, subject to change) is required after 1 year to extend your buying privileges. The 1-year period starts from the day your account is activated. The promotion has no cash value and may not be exchanged or redeemed for cash payment. Offer is non-transferrable. Offer is subject to, and void where prohibited or restricted by, applicable law. All accounts and access thereto are conditioned upon and subject to IAA's Auction Rules, as well as IAA's Terms of Use and Privacy Policy (all available at www.ca.iaai.com). Expires: May 31st, 2025.